



3450 Sabin Brown Road • Wickenburg, AZ 85390  
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### Construction Tool Repair Request

Please complete top portion and send with tool

We cannot ship to P.O. Box, a physical address is required:

**Bill To:** Customer Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, ZIP: \_\_\_\_\_  
Phone # \_\_\_\_\_ Fax# \_\_\_\_\_  
Contact Name & Title: \_\_\_\_\_

**Ship To:** Company Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, ZIP: \_\_\_\_\_  
Phone # \_\_\_\_\_ Fax # \_\_\_\_\_  
Contact Name & Title: \_\_\_\_\_

Describe what service(s) need to be performed on the tool or what difficulties you are experiencing:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Model # \_\_\_\_\_, Serial # \_\_\_\_\_, Customer PO# \_\_\_\_\_

TOOL RELEASE (To be completed by BN after tool is received and evaluated) TAG # \_\_\_\_\_

- \_\_\_\_\_ Warranty (no Charge) -Warranty claims must be accompanied by a valid copy of original invoice.
- \$ \_\_\_\_\_ Repair Estimate\* (Check one): \_\_\_\_\_ Accept, \_\_\_\_\_ Decline (See item 3 below)
- IF DECLINING there is a \$35 teardown charge\* \*Does not include return freight charge

Please check preferred method of payment: \_\_\_\_\_ Open account, \_\_\_\_\_ COD, \_\_\_\_\_ Credit Card

➤ VISA/MASTERCARD \_\_\_\_\_, Exp. date \_\_\_\_\_, 3 digit voucher # \_\_\_\_\_

➤ Print Name on Card: \_\_\_\_\_ Title: \_\_\_\_\_

➤ Please sign to authorize: \_\_\_\_\_ Date: \_\_\_\_\_

Customer Service/Customer Service Forms/Tool Repair Request - 2017

**PLEASE NOTE: Tools submitted to BN Products repair group must be approved for repair and shipped back within 60 days of the repair quote. Tools not approved for repair by the customer will be scrapper or sent back to the customer if requested. Our desire is to get your tool repaired and sent back as soon as possible, so your prompt response is appreciated.**