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## Construction Tool Repair Request

Please complete top portion and send with tool  
We cannot ship to P.O. Box. A physical address is required.

**Bill To:** Customer Name:  
Address:  
City, State, ZIP  
Phone # Fax#  
Contact Name & Title:

**Ship To:** Company Name:  
Address:  
City, State, ZIP:  
Phone # Fax  
Contact Name & Title:

Describe what service(s) need to be performed on the tool or what difficulties you are experiencing:

Model # \_\_\_\_\_ Serial # \_\_\_\_\_ Customer PO# \_\_\_\_\_

### TOOL RELEASE (To be completed by BN after tool is received and evaluated) TAG #

- 1. Warranty (No Charge) - Warranty claims must be accompanied by a valid copy of original invoice.
  - 2. \$ Repair Estimate\* (**Check one**): Accept Decline (See item 3 below)
  - 3. **IF DECLINING** there is a \$75 teardown charge\* **\*Does not include return freight charge**
- Please check preferred method of payment:** Open account COD Credit Card
- VISA/MASTERCARD: Exp. Date CV2 #
  - Print Name on Card: Title:
  - Please sign to authorize: Date:

Customer Service/Customer Service Forms/Tool Repair Request - 2022

PLEASE NOTE: Tools submitted to BN Products repair group must be approved for repair and shipped back within **30 days** of the repair quote. Tools not approved for repair by the customer will be scrapped or sent back to the customer if requested. Our desire is to get your tool repaired and sent back as soon as possible, so your prompt response is appreciated.